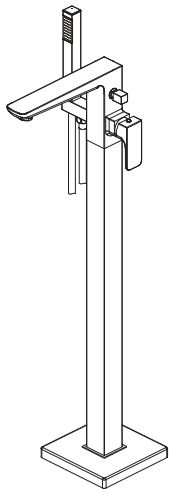
USER MANUAL

Thank you for choosing Better Bathrooms.
Please read this manual before intalling your product
and keep for future reference

better bathrooms

Product name -Freestanding Bath Shower Mixer



Please note: Image is for illustrative purposes only and may differ slightly to the actual product.

- **Single-person assembly**
- **We always recommend using professional tradespeople to install your product**

V2_16.03.2024

Congratulations on your purchase

And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

We hope your new product exceeds your highest expectations. However, if you experience any problems, please:

- **log in to your account and contact our customer services team via your self-serve portal-betterbathrooms.com/CustomerAccount/Login.**
- **contact us via-betterbathrooms.com/content/contact-us.**

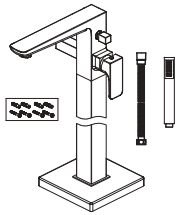
Important information

- Please read these instructions thoroughly and retain for future reference.
- All installation work must be carried out to comply by a qualified installer.
- Always check pressure compatibility, check website for min/max pressure of product.
- Pressures to hot and cold supplies should be balanced for optimum performance.
- All installation work must be carried out to comply with the Water Bylaw Regulations.
- Isolation valves should be fitted to both supply pipes as part of the installation
- System must be flushed through prior to installation.
- The area should be checked for pipes and wires before drilling.

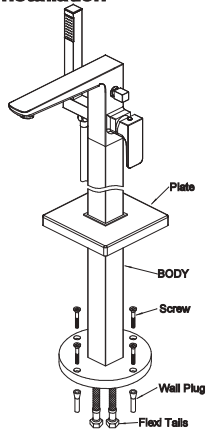
Guarantee

- Please check our website for individual product guarantee's.
- Some parts of the product, i.e. cartridge, are covered by a 12-month guarantee.
- Your guarantee can be invalid if the pre-installation checks are not carried out, installation is not carried out as per this guide, and correct maintenance instructions are not followed. Please see our website for T & C's.

Parts / Diagrams



Installation



1.The recess in the floor should be 100-120mm depth to allow connection of the water inlets.

2. First determine the position of the tap, mark and drill the fixing holes.

3. Then connect the red water inlet tail with the hot water pipe and the blue water inlet tail with the cold water pipe.Tighten and check for leaks once water is turned on.

4. Finally mount the body with wall plugs and screws.

IMPORTANT:

When installing the tail threads, it should be done in such a way to prevent kinks, flat spots and excessive bends, which will affect performance and can potentially cause long term damage and leaks.
No bend in the tail should be less than 25mm radius.



Trouble shooting

Mixer drips after being turned off

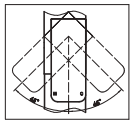
1. Draining - due to the design of some mixer spouts, water will be held and drip until emptied.
2. Debris inside the valve - remove the valve and flush under running water while turning the spindle.

Poor water flow

1. Insufficient water pressure - increase water pressure and possibly install a pump.
2. System pressure should meet minimum requirement pre-installation.
3. Blockage - check water is reaching the mixer, check valve, mixer tails and supply pipes.
4. Isolation valves not fully opened.

Water not mixing
1. Hot and Cold supplies not balanced - increase or decrease pressures to balance. (Always maintain the minimum pressure requirement)
2. Blockage / Check water is reaching the mixer, check valve, mixer tails and supply pipes.

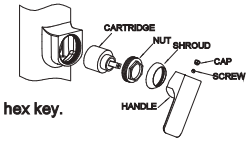
OPERATION



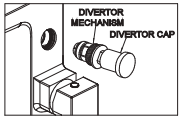
Lift up the handle to open, turn left to hot water, turn right to cold water, and mix cold and hot water in the middle.

Maintenance

Cartridge removal
IMPORTANT: Ensure to turn off the water supply to the mixer prior to any maintenance
Please note: Design may vary from those shown below



1. Remove screw cap cover .
2. Loosen grub screw using a hex key.
3. Pull handle from the mixer.
4. Unscrew cartridge shroud.
5. Using a spanner remove cartridge nut.
6. Pull the cartridge from the mixer.
7. Carry out maintenance.
8. Replace cartridge ensuring to locate pins on the underside of the cartridge with holes inside the mixer.
9. Replace all components (do not overtighten cartridge nut).



The steps to replace the divertor mechanism are as follows:
First pull up and lock the divertor cap, and then use a small wrench to rotate anticlockwise to remove the divertor mechanism. Rotate the new divertor mechanism clockwise to the body.

CLEANING

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry.
Do not use abrasive cleaning agents or materials which can strip and scratch the surface; the use of these agents or materials can invalidate your guarantee.
It is recommended to wipe and dry on a regular basis.

For more information
- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 03303903062
- write to Trident Business Park,Neptune Way,Huddersfield,HD2 1UA.

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